

Shared Care for Children Treated for Cancer

Children's Services

Introduction

Your child has been diagnosed with Cancer and we understand how important and what a trying this time is for you.

In order to make things easier for you, we provide 'shared care' between Birmingham Children's Hospital (BCH) and New Cross Hospital.

Your child's care will be led by specialists at Birmingham Children's Hospital. At New Cross we work very closely with BCH to provide some of the treatment, care and support you need, locally.

New Cross Hospital can offer

- Blood tests (either at home or at hospital)
- Central line and Vascuport flushes (either at home or at hospital)
- Oncology clinic
- Day case chemotherapy (some types of chemotherapy can be given at home)
- Blood transfusions
- Platelet transfusions
- General support for you, your child and your family
- Treatment of feverish illnesses
- Nutritional Support
- Supportive care for sickness, constipation, infections, mucositis and central lines.

Your child would usually attend the children's outpatient department (A22) or the children's ward (A21) for these treatments.

Children's Outpatients (A22) is open 9.00am - 5.00pm Monday to Friday.

The main oncology treatment clinic for chemotherapy is run every Tuesday morning in children's outpatients. Occasionally chemotherapy may be given on other days, depending on the treatment protocol.

Children's Ward (A21) visiting times

- 1 parent can stay with their child at any time

The prevention of infection is a major priority in all healthcare and everyone has a part to play.

- **Please decontaminate your hands frequently for 20 seconds using soap and water or alcohol gel if available**
- **If you have symptoms of diarrhoea and/or vomiting, cough or other respiratory symptoms, a temperature or any loss of taste or smell please do not visit the hospital or any other care facility and seek advice from 111**
- **Keep the environment clean and tidy**
- **Let's work together to keep infections out of our hospitals and care homes.**

What to do if your child is unwell

In an emergency such as if your child has a high temperature, your child has open access to the paediatric assessment unit which is next to the children's ward. Please contact the assessment unit to advise, prior to bringing your child in. You will never be turned away and your child will always be seen urgently.

The assessment unit is also available for advice 24 hours a day when the oncology team are not available.

For non-urgent advice, you can contact the oncology team . We are always happy to take your call no matter how small you think your worry is.

The Team

- - Consultant Paediatrician
- - Consultant Paediatrician
- - Children's Oncology Nurse Specialist
- - Children's Community Nurse with Oncology interest

Other professionals are also available to support you through your treatment such as:

- - Family counsellor - 01902 446625
- **Chaplaincy team (multi faith) - 01902 695098**
- **Physiotherapists**
- **Pharmacists**
- **Occupational Therapists**
- **Dieticians**
- **Teachers**
- **Audiologists (hearing)**
- **Play Specialists**

Contact Numbers

- **A21 (Children's Ward) - 01902 695041**
- **Paediatric Assessment Unit - 01902 695047**
- **A22 - Children's Outpatient Department - 01902 695180**
- **Oncology Secretary - 01902 695173**
- **Oncology Nurse Specialist - 01902 695165 / 07879 634351**
- **Community Oncology Nurse - 01902 444700 / 07557 190657**

Data Protection

We Collect Information about your child and family relevant to their diagnosis and treatment. We store it in written records and on the computer network. We may have to share some of your information with other people and organisations.

If you have any questions and/or do not want us to share that information with others, please talk to the people looking after you and your child, or contact PALS (number below).

If there is a problem

We hope that you will be very happy with the service we provide. However if you would like to make a complaint, or if you have any concerns please speak to the ward manager, or the nurse in charge, and we will do our best to help and resolve the issue.

Alternatively, if you feel you wish to speak to someone outside the department please contact the PALS service who will be happy to assist you.

Patient Advice and Liaison Service (PALS) on 01902 695362.

New Cross have been providing supportive care for children with cancer for over 20 years. We understand the difficult journey you are about to undertake and we hope that providing local care for your child and family will make it as smooth as possible.

English

If you need information in another way like easy read or a different language please let us know.

If you need an interpreter or assistance please let us know.

Lithuanian

Jeigu norėtumėte, kad informacija jums būtų pateikta kitu būdu, pavyzdžiui, supaprastinta forma ar kita kalba, prašome mums apie tai pranešti.

Jeigu jums reikia vertėjo ar kitos pagalbos, prašome mums apie tai pranešti.

Polish

Jeżeli chcieliby Państwo otrzymać te informacje w innej postaci, na przykład w wersji łatwej do czytania lub w innym języku, prosimy powiedzieć nam o tym.

Prosimy poinformować nas również, jeżeli potrzebowaliby Państwo usługi tłumaczenia ustnego lub innej pomocy.

Punjabi

ਜੇ ਤੁਹਾਨੂੰ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਰੂਪ ਵਿਚ, ਜਿਵੇਂ ਪੜ੍ਹਨ ਵਿਚ ਆਸਾਨ ਰੂਪ ਜਾਂ ਕਿਸੇ ਦੂਜੀ ਭਾਸ਼ਾ ਵਿਚ, ਚਾਹੀਦੀ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਨੂੰ ਦੱਸੋ।

ਜੇ ਤੁਹਾਨੂੰ ਦੁਭਾਸ਼ੀਏ ਦੀ ਜਾਂ ਸਹਾਇਤਾ ਦੀ ਲੋੜ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਨੂੰ ਦੱਸੋ।

Romanian

Dacă aveți nevoie de informații în alt format, ca de exemplu caractere ușor de citit sau altă limbă, vă rugăm să ne informați.

Dacă aveți nevoie de un interpret sau de asistență, vă rugăm să ne informați.

Traditional Chinese

如果您需要以其他方式了解信息，如易读或其他语种，请告诉我们。

如果您需要口译人员或帮助，请告诉我们。