

Your Pre-Operative Assessment Appointment

Pre-Operative Assessment Unit – New Cross Hospital

Your pre-operative assessment aims to clarify your fitness for surgery and anaesthesia. The overall aim is to identify and minimise any risks of surgery and anaesthesia, and to facilitate your journey through to the date of surgery.

The department will complete a comprehensive health assessment so that when you arrive for your surgery you will be fully prepared.

How to contact us:

Pre-operative assessment office direct line

01902 445850 / 01902 695587

Cannock Pre-operative assessment direct line

01543 576408

Monday – Friday, 8:30am – 4:00pm.

Please contact the department within 72 hours of your clinic appointment if you cannot attend. Failure to attend your appointment will result in your operation being cancelled, as all patients undergoing a general anaesthetic require an assessment to ensure that they are fit to proceed.

If you no longer wish to have your procedure and would like to be removed from the waiting list, please contact the relevant waiting list for your surgeon on the main switchboard number 01902 307999.

What will happen next?

Further information and confirmation of your appointment will be sent to you nearer your appointment date. If you have any queries or concerns regarding this appointment please contact us on the numbers above and we will be happy to help you.

We will also send you a text message to remind you of your appointment if you have given us your mobile number.

The prevention of infection is a major priority in all healthcare and everyone has a part to play.

- Please decontaminate your hands frequently for 20 seconds using soap and water or alcohol gel if available
- If you have symptoms of diarrhoea and/or vomiting, cough or other respiratory symptoms, a temperature or any loss of taste or smell please do not visit the hospital or any other care facility and seek advice from 111
- Keep the environment clean and tidy
- Let's work together to keep infections out of our hospitals and care homes.

What if I need to change my appointment?

If you are unable to attend your appointment we ask that you contact the pre-operative assessment unit as soon as possible, your appointment can then be offered to another patient.

Please remember that we need to make sure that any tests and investigations that may be required are completed and reported before you can have your surgery. Delaying your pre-operative assessment appointment may cause delays in your date for surgery.

The date and time for your agreed appointment is:

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Surname	Unit No
Forename	NHS No
Address	DOB
Postcode	(or affix patient label)

English

If you need information in another way like easy read or a different language please let us know.

If you need an interpreter or assistance please let us know.

Lithuanian

Jeigu norėtumėte, kad informacija jums būtų pateikta kitu būdu, pavyzdžiui, supaprastinta forma ar kita kalba, prašome mums apie tai pranešti.

Jeigu jums reikia vertėjo ar kitos pagalbos, prašome mums apie tai pranešti.

Polish

Jeżeli chcieliby Państwo otrzymać te informacje w innej postaci, na przykład w wersji łatwej do czytania lub w innym języku, prosimy powiedzieć nam o tym.

Prosimy poinformować nas również, jeżeli potrzebowaliby Państwo usługi tłumaczenia ustnego lub innej pomocy.

Punjabi

ਜੇ ਤੁਹਾਨੂੰ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਰੂਪ ਵਿਚ, ਜਿਵੇਂ ਪੜ੍ਹਨ ਵਿਚ ਆਸਾਨ ਰੂਪ ਜਾਂ ਕਿਸੇ ਦੂਜੀ ਭਾਸ਼ਾ ਵਿਚ, ਚਾਹੀਦੀ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਨੂੰ ਦੱਸੋ।

ਜੇ ਤੁਹਾਨੂੰ ਦੁਭਾਸ਼ੀਏ ਦੀ ਜਾਂ ਸਹਾਇਤਾ ਦੀ ਲੋੜ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਨੂੰ ਦੱਸੋ।

Romanian

Dacă aveți nevoie de informații în alt format, ca de exemplu caractere ușor de citit sau altă limbă, vă rugăm să ne informați.

Dacă aveți nevoie de un interpret sau de asistență, vă rugăm să ne informați.

Traditional Chinese

如果您需要以其他方式了解信息，如易读或其他语种，请告诉我们。

如果您需要口译人员或帮助，请告诉我们。