

Meet the team

Who we are & what we do:

We are a team of healthcare professionals including doctors, specialist nurses, therapists, and bereavement specialists.

Our aim is to improve or maintain a person's quality of life by managing any troubling symptoms and to ensure they receive quality care tailored to their needs. Our team can be involved in a person's care from the point of diagnosis or at any time throughout their illness, not just at the end of life.

Through early referral and improved care planning, we aim to ensure a person gets the best quality care in their preferred place.

We provide specialist advice and information to people living with a serious illness who are currently staying in New Cross Hospital. We work closely with the ward team who will have overall responsibility for the person's care during their stay in hospital.

We also work closely with community palliative care teams and aim to provide a cohesive service when a person's care moves between hospital and home. If a person requires ongoing support from palliative care on discharge from hospital, a referral to their local team will be discussed with them.



Freepost RTJ-UXJU-HCEC
F.A.O Specialist Palliative Care Team
Deansley Centre (Location C35)
New Cross Hospital
Wolverhampton Road
Wolverhampton
WV10 0QP



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The Royal Wolverhampton
NHS Trust



Palliative
Care



Safe & Effective | Kind & Caring | Exceeding Expectation

Moisten here

Tell us how we did

| | | |
|--|--|--|
| 1. Do you feel you were listened to by members of the palliative care team? | <input type="checkbox"/> Yes, definitely | <input type="checkbox"/> Yes, to some extent |
| | <input type="checkbox"/> No, never | |
| 2. Have the members of the palliative care team been supportive to you and those important to you? | <input type="checkbox"/> Yes, definitely | <input type="checkbox"/> Yes, to some extent |
| | <input type="checkbox"/> No, never | |
| 3. Have members of the palliative care team treated you with dignity and respect? | <input type="checkbox"/> Yes, definitely | <input type="checkbox"/> Yes, to some extent |
| | <input type="checkbox"/> No, never | |
| 4. Do you feel that members of the palliative care team helped co-ordinate your care? | <input type="checkbox"/> Yes, definitely | <input type="checkbox"/> Yes, to some extent |
| | <input type="checkbox"/> No, never | |
| 5. Do you feel that members of the palliative care team have met your physical, emotional, functional and spiritual needs? | <input type="checkbox"/> Yes, definitely | <input type="checkbox"/> Yes, to some extent |
| | <input type="checkbox"/> No, never | |
| 6. Which professionals within the palliative care team are involved in your care? | <input type="checkbox"/> Nurse | <input type="checkbox"/> Doctor |
| | <input type="checkbox"/> Therapist | <input type="checkbox"/> Bereavement |
| 7. Please tell us more about your experience: | | |
| 8. How likely are you to recommend the palliative care team to your friends and family if they needed similar care? | <input type="checkbox"/> Very likely | <input type="checkbox"/> Likely |
| | <input type="checkbox"/> Unlikely | <input type="checkbox"/> Very unlikely |

Please return survey by tearing this section off and using the free-post address provided.



How to contact us:

Our contact number is: **01902 695212**.
8:00am – 6:00pm, 7 days a week,
365 days a year.

If we do not answer, please leave a voicemail message and contact number.

Useful Contacts

Your key worker whilst in hospital is:

.....

Your local community palliative care team is:

.....

Other Contact numbers:

Royal Wolverhampton NHS Trust:
01902 307 999

Compton Care Co-ordination Line:
01902 774 570

St Giles Hospice Advice and Support Line:
0300 330 9410

Dudley Specialist Palliative Care Community Team:
01384 321 523

Katherine House Hospice:
01785 254 645

Mary Steven's Hospice:
01384 443 010

Walsall Community Palliative Care Team:
01922 602620

With many thanks to the palliative care team at Dudley Group NHS Trust for assisting with our leaflet design



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