

Referral for Visual Impairment (RVI) letter

Ophthalmology

Introduction

This information leaflet will explain to you what a Referral for Visual Impairment (RVI) letter is and how it will help you.

What is an RVI?

An RVI is to support your sight loss if:-

- You are not eligible for sight impairment registration
- You have declined registration
- You require advice and information about social, emotional or practical difficulties arising from serious loss of vision.

With your permission, eye clinic staff will use this referral to request a social needs assessment from the local council or to request assistance from a local support service.

What can I expect from an RVI?

This referral will:-

- Tell social services about your situation
- Request an assessment of your need for support
- State how urgently they think you require help.

Your local council should be able to advise you of the range of services available to people with sight problems and carry out an assessment of your needs.

Information for driving licence holders

In accordance with the advice shown on the driving licence, any driver with impaired vision should inform the DVLA, who will consider each case on an individual basis. The DVLA can be contacted at:

Drivers Medical Branch

DVLA
Swansea
SA99 1TU

Tel 0870 600 0301 (Monday - Friday, 8.15 - 4.30).

The prevention of infection is a major priority in all healthcare and everyone has a part to play.

- Please decontaminate your hands frequently for 20 seconds using soap and water or alcohol gel if available
- If you have symptoms of diarrhoea and/or vomiting, cough or other respiratory symptoms, a temperature or any loss of taste or smell please do not visit the hospital or any other care facility and seek advice from 111
- Keep the environment clean and tidy
- Let's work together to keep infections out of our hospitals and care homes.

Where can I go for further information?

If you have any difficulties in relation to these matters, you can obtain independent advice from:-

- Citizens Advice Bureau
- Your local society for visually impaired people
- RNIB helpline on 0303 123 9999 (local call rate).

For further information please visit Registering vision impairment as a disability - GOV.UK (www.gov.uk).

Contact Details

Local Eye Clinic Liaison Officer

01902 307999 ext. 86800

Ophthalmic Technicians

01902 307999 ext. 85830

English

If you need information in another way like easy read or a different language please let us know.

If you need an interpreter or assistance please let us know.

Lithuanian

Jeigu norėtumėte, kad informacija jums būtų pateikta kitu būdu, pavyzdžiui, supaprastinta forma ar kita kalba, prašome mums apie tai pranešti.

Jeigu jums reikia vertėjo ar kitos pagalbos, prašome mums apie tai pranešti.

Polish

Jeżeli chcieliby Państwo otrzymać te informacje w innej postaci, na przykład w wersji łatwej do czytania lub w innym języku, prosimy powiedzieć nam o tym.

Prosimy poinformować nas również, jeżeli potrzebowaliby Państwo usługi tłumaczenia ustnego lub innej pomocy.

Punjabi

ਜੇ ਤੁਹਾਨੂੰ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਰੂਪ ਵਿਚ, ਜਿਵੇਂ ਪੜ੍ਹਨ ਵਿਚ ਆਸਾਨ ਰੂਪ ਜਾਂ ਕਿਸੇ ਦੂਜੀ ਭਾਸ਼ਾ ਵਿਚ, ਚਾਹੀਦੀ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਨੂੰ ਦੱਸੋ।

ਜੇ ਤੁਹਾਨੂੰ ਦੁਭਾਸ਼ੀਏ ਦੀ ਜਾਂ ਸਹਾਇਤਾ ਦੀ ਲੋੜ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਨੂੰ ਦੱਸੋ।

Romanian

Dacă aveți nevoie de informații în alt format, ca de exemplu caractere ușor de citit sau altă limbă, vă rugăm să ne informați.

Dacă aveți nevoie de un interpret sau de asistență, vă rugăm să ne informați.

Traditional Chinese

如果您需要以其他方式了解信息，如易读或其他语种，请告诉我们。

如果您需要口译人员或帮助，请告诉我们。