



The Royal Wolverhampton NHS Trust



Luscii
bringing care to you

Monitoring with Luscii



In safe hands

The Virtual Ward team are working with Luscii to support and advise you on self-management and treatment of your long term condition whilst remaining safe at home. Our aim is to remotely monitor you at home and reduce the risk of you requiring unplanned or frequent hospital attendances and admissions.

With the Luscii technology we are able to monitor your vital signs e.g. oxygen levels. Luscii is an easy to use app; you will be required to submit measurements up to twice per day from your Apple or Android device. These measurements will enable us to assess and if changes occur in your condition we will contact you by video call and determine if you are required a visit from our team.

The team work closely with the respiratory nurses and consultants who you may have seen within the hospital.

The Virtual Ward contact numbers are: 07917919837 or 07917919840

Kind regards,
Royal Wolverhampton NHS Trust
Supportive Care



An app on prescription

With the Luscii app, the Virtual Ward team can keep a virtual eye on you. Wherever you are, you are connected to the team. This will give you peace of mind when you are feeling ok and someone from the team to speak to when you are feeling unwell.

How does it work?



The Virtual Ward team will prescribe you with the Luscii app. Within a few days you will receive the equipment that you need which includes measuring devices i.e. BP machine.



A nurse will visit you to explain how to use the Luscii app and the devices.



The app will tell you when to take measurements. You then take the measurements yourself at home and send them in to the Virtual Ward team safely and securely via the app.



Luscii sometimes sends you a message via the app. For example if you need to take an extra measurement or when one of the nurses wants to contact you.



If necessary one of the team can contact you directly via video calling from the comfort of your own home.

Getting started

Did you know the oldest user of Luscii is almost 100 years old. The app is really easy to use, just like the vital sign monitoring equipment that we have provided you with. Together you will receive support from Luscii and the Virtual Ward team in the comfort of your own home.

Your nurse will agree how often you send your measurements to us when you first get started on the app. How often you submit your information may change following discussion with your nurse.

Any questions?

If you have any *technical* questions just call our helpdesk in the Netherlands or send us an email:



0800 35 86 050



support@luscii.com

For care related questions, please contact the Virtual Ward team on 07917919837 or 07917919840

Your measurement schedule

The Luscii app will remind you when to take measurements, you can also note the details down here.



Oxygen saturation:

_____ (write down frequency)



Temperature:

_____ (write down frequency)



Blood pressure and heart rate:

_____ (write down frequency)

When your vital signs show a change in your condition, we will be in contact on the same day between 13.00 PM and 15.00 PM.

Remember:

Luscii provides extra support only. If you are feeling really unwell or if you are concerned at all don't wait, get in touch immediately.

1. Call 07917919837 or 07917919840 to contact The Virtual Ward team, or
2. If it's an emergency call 999

